

Service Area Strategic Plan

Department of Social Services (765)

Service Area 23 of 33

Supplemental Child Protective Activities (765 469 02)

Description

This service area provides a specialized continuum of casework services to children who have been or are at risk of being abused, neglected or exploited. Services focus on identification, investigation, assessment, and service provision in an effort to protect children from maltreatment, while preserving families, whenever possible. Protective services are available to all children, under the age of 18, and to their families on a 24-hour a day, immediate response basis. All children and families are eligible for these services regardless of income.

Child Protective Services also includes preventive services that enable families to provide adequate care for children, thereby enhancing the safety and well-being of children and precluding the need for removal of the child from the home. In an effort to prevent abuse and neglect in out-of-family settings, such as child care centers, residential facilities, and schools, the Child Protective Services Central Registry Unit conducts background checks of prospective employees and volunteers.

Background Information

Mission Alignment and Authority

- *Describe how this service supports the agency mission*

Children being abused or neglected are protected from further abuse, and parents are provided with services to enable them to better care for their children. By providing these services to abused or neglected children and families, we are helping shape strong futures for children and contributing to building stronger families and communities.

- *Describe the Statutory Authority of this Service*

Child Abuse Prevention and Treatment Act, as amended, 42.U.S.C. 5101 et seq.; 42 U.S.C. 5116 et seq. provides grants to States for the purpose of assisting States in developing, establishing, and operating programs designed to improve the handling of child abuse and neglect cases, including child sexual abuse, child fatalities, and children with disabilities.

Title II - Community-Based Grants for the Prevention of Child Abuse and Neglect, 42 U.S.C 5116 provides funding to support community-based efforts to develop, operate, expand, enhance, and, where appropriate to network, initiatives aimed at the prevention of child abuse and neglect, and to support networks of coordinated resources and activities to better strengthen and support families to reduce the likelihood of abuse and neglect.

The Victims of Crime Act of 1984, P.L. 98-473 provides federal funds to States for the purpose of assisting victims of crime. The Department of Social Services administers the child abuse victim services portion of these funds through an inter-agency agreement with the Department of Criminal Justice Services.

Chapter 15, Article 1, of the Code of Virginia: governs the Child Protective Services Program

22VAC40-700-10 et seq. Child Protective Services Central Registry Information

22VAC40-705-10 et seq. Child Protective Services Program procedures

22VAC40-720-10 et seq. Child Protective Services Release of Information to Family Advocacy
Representatives of the United States Armed Forces

22 VAC40-730-10-et seq. Investigation of Child Abuse and Neglect in Out of Family Complaints

Customers

Agency Customer Group	Customer	Customers served annually	Potential annual customers
Businesses (served unknown; potential unlimited)	Background checks completed for potential employees and volunteers (potential unlimited)	136,539	0
Businesses (served unknown; potential unlimited)	Businesses (served unknown; potential unknown)	0	0
General Public (served unknown; potential unlimited)	Callers to the Child Abuse and Neglect Hotline (potential unlimited)	71,300	0
General Public (served unknown; potential unlimited)	Caretakers reported as suspected abusers/neglectors (potential unlimited)	40,360	0
Individuals, Children and Families (served unknown; potential unlimited)	Children and Families (potential unlimited)	47,445	0
Individuals, Children and Families (served unknown; potential unlimited)	Children reported as being abused or neglected (potential unlimited)	47,445	0
General Public (served unknown; potential unlimited)	Employees (served unknown; potential unknown)	0	0
Community and Volunteer Organizations (potential unlimited)	Faith-based Organizations (served unknown; potential unknown)	0	0
Governmental Entities (served unknown; potential unlimited)	Federal Agencies (potential unknown)	1	0
General Public (served unknown; potential unlimited)	General Public (served unknown; potential unlimited)	0	0
Governmental Entities (served unknown; potential unlimited)	Local Departments of Social Services	120	120
Individuals, Children and Families (served unknown; potential unlimited)	Low-income Individuals and Families (served unknown; potential unlimited)	0	0
Businesses (served unknown; potential unlimited)	Media (served unknown; potential unknown)	0	0
Individuals, Children and Families (served unknown; potential unlimited)	Non-custodial Parents (served unknown; potential unlimited)	0	0
Businesses (served unknown; potential unlimited)	Non-profits (served unknown; potential unlimited)	0	0

Supplemental Child Protective Activities

Governmental Entities (served unknown; potential unlimited)	Policy Makers (served unknown; potential unknown)	0	0
Businesses (served unknown; potential unlimited)	Providers (served unknown; potential unknown)	0	0
Governmental Entities (served unknown; potential unlimited)	State and Local Government agencies (served unknown; potential unlimited)	0	0

Anticipated Changes To Agency Customer Base

There are no anticipated changes in the customer base.

Partners

Partner	Description
Local Departments of Social Services	
State Agencies	
Virginia Institute for Social Services Training Activities (VISSTA)	
Volunteer Organizations	

Products and Services

- *Factors Impacting the Products and/or Services:*

Federal laws and regulations require states to improve response times in responding to reports of suspected child abuse and neglect as well as to decrease the risk of harm to children remaining in their own homes. Financial penalties will be imposed if the states are not in substantial compliance with requirements of federal Child and Family Services Review.

Effective January 1, 2007, CPS Policy established specific response times for local departments of social services to respond to reports of suspected child abuse and neglect. The response priority decision is guided by the severity of the report and the urgency for response. Further study is needed to determine if new response time guidelines are being followed.

There has been a 47% increase in reports of substance-exposed infants since 2002. Further study is needed to determine if these reports were substantiated.

Cuts in the training contract with VCU VISSTA effective October 1, 2007 may impact the local department's capacity to effectively respond to CPS reports, assess safety and risk, and to provide services to children and families.

- *Anticipated Changes to the Products and/or Services*

[Nothing entered]

- *Listing of Products and/or Services*

- Support of organizations serving communities
- Recruitment of volunteers and training on management of volunteers
- Services to promote family stability
- Services that promote sufficiency
- Services to protect children
- Services to ensure that children have permanent homes
- Educational materials on recognizing and reporting of child abuse and neglect
- Preventive services to enable families to provide adequate care for their children

Finance

- *Financial Overview*

Funding for the Child Protection Services program comes from general funds, federal funds and special funds. The federal funds come from various sources including Temporary Assistance for Needy Families (TANF), Child Abuse and Neglect State Grants, Community Based Family Resource Grants, and the Victims of Crime Acts (VOCA) grant. The special funds are result from fees for searches of the CPS Central Registry.

- *Financial Breakdown*

	Fiscal Year 2009		Fiscal Year 2010	
	General Fund	Nongeneral Fund	General Fund	Nongeneral Fund
Base Budget	\$6,097,737	\$4,139,603	\$6,097,737	\$4,139,603
Change To Base	\$-5,472,779	\$0	\$-5,472,779	\$0
Service Area Total	\$624,958	\$4,139,603	\$624,958	\$4,139,603

Service Area Objectives

- We will prevent the recurrence of child maltreatment .

Objective Description

We will prevent the recurrence of maltreatment of children by reducing repeated child abuse or neglect.

Alignment to Agency Goals

- Agency Goal: Maximize the economic independence, safety and stability of individuals and families

Objective Measures

- Children will be protected from becoming victims of repeated abuse or neglect .

Governor's Key:

Yes

Measure Type:

Output

Measure Frequency:

Quarterly

Key Summary: We will reduce the percent of children experiencing repeat child abuse or neglect within a 6-month period to less than 1.5% in SFY 2009.

Frequency Comment: % of repeated abuse or neglect within 6 months

Measure Baseline: 1.85% of children experienced repeat child abuse or neglect within a 6-month period in SFY 2005.

Measure Target: Fewer than 1.5% of children experience repeat child abuse or neglect within a 6-month period in SFY 2009.

Data Source and Calculation: Data will be compiled from OASIS; also, we will use the federal standard for maltreatment recurrence in the Child & Family Services Review.